



GE researchers adapted technology from aircraft engine fan blades into products used by wind turbines, power generators and automotive parts furthering innovation across industries.

GE

## Client Description

GE is a global infrastructure, finance and media company taking on the world's toughest challenges. From everyday light bulbs to fuel cell technology, to cleaner, more efficient jet engines, GE has continually shaped our world with groundbreaking innovations for over 130 years.

## Product Name

GE Sentry

## Documents Prepared

User Manual, Online Help

## Approach

GE has approached us to ensure documentation auditing and maintenance purposes where the writer has to ensure regular updates to the documentation, migrate the document to a web-based help and later, perform translation in Japanese lingual. Using the product GE Sentry for Windows, the user can access any E2 PROM setting, quickly perform various maintenance, diagnostic, and troubleshooting tasks without the aid of additional test equipment. GE Sentry for Windows links directly to the microprocessor in the GE ZX controller.

*"I truly thank the team for their professionalism, efforts beyond most others and retaining a great and excited attitude and work ethic. Their enthusiastic hard work is greatly appreciated."*

**Number of Documents:** 3

## Tools Used

- Microsoft Word: To prepare rough drafts
- Adobe RoboHelp: To import documents and generate Help File (.html)
- Microsoft Visio: To design work flow and architectural diagrams
- Adobe Acrobat: To generate PDF file from the Word Document
- Snag IT: Capture screenshots and edit the images.

**Team Size:** 1 Technical Writer, SME